



Premium Warranty Offer

Tindo Premium Warranty Offer

\$1,000 Worry Free Warranty

As Australia's only manufacturer of solar panels, we stand behind our product with an industry-leading warranty. When you purchase Tindo N-Type solar panels, you're not only covered by our comprehensive 25-year warranty but also eligible for our Premium Warranty Offer.



What You Get

If a valid warranty claim requires the replacement of your Tindo N-Type PV Module(s), Tindo will pay you \$1,000.

This payment is in addition to the full warranty coverage outlined in your Tindo N-Type PV Module Consumer Warranty document, which includes parts, transport, removal and reinstallation at no cost to you.

Eligibility Requirements

To be eligible for the Premium Warranty Offer, you must:

- Be the original purchaser of the Tindo N-Type PV Module(s)
- Have purchased your system from 1 November 2025 onwards
- Register your system for the Premium Warranty Offer within 60 days of installation
- Meet all requirements for a valid warranty claim as outlined in the Tindo N-Type PV Module Consumer Warranty document



Terms and Conditions

1. **Payment Limit:** The Premium Warranty Offer provides a single payment of \$1,000 per installation site, regardless of the number of modules affected by the warranty claim.
2. **One Claim Per Site:** Only one Premium Warranty Offer claim is permitted per installation site over the lifetime of the warranty.
3. **Valid Claims Only:** The Premium Warranty Offer only applies when a warranty claim is approved under the terms of the Tindo N-Type PV Module Consumer Warranty. All exclusions and limitations in that document apply to this offer.
4. **Damaged Panels Excluded:** Physical damage to panels, including broken glass or other impact damage, is not covered by this offer unless the damage resulted from a defect in materials or workmanship covered under Section 1 of the base warranty.
5. **Non-Transferable:** This Premium Warranty Offer is available only to the original purchaser and does not transfer with property ownership, even though the base warranty does transfer.
6. **Registration Required:** You must register your system at service.tindosolar.com.au within 60 days of installation to activate the Premium Warranty Offer. Proof of purchase and installation date will be required.
7. **Payment Timing:** The \$1,000 payment will be processed following approval of your warranty claim and verification of Premium Warranty Offer registration.
8. **Marketing Communications:** By registering for the Premium Warranty Offer, you consent to receive marketing and other communications from Tindo Solar unless you explicitly opt out during registration.
9. **Offer Duration:** This offer is valid for the full term of your 25-year Tindo N-Type PV Module warranty. However, Tindo reserves the right to discontinue the Premium Warranty Offer for new sales at any time. Systems registered before any discontinuation date will remain eligible for the full warranty period.
10. **Governed by Base Warranty:** All terms, conditions, exclusions and limitations outlined in your Tindo N-Type PV Module Consumer Warranty document apply to this Premium Warranty Offer. In the event of any conflict between documents, the Tindo N-Type PV Module Consumer Warranty document prevails.
11. **Australian Consumer Law:** This Premium Warranty Offer is in addition to your rights under the Australian Consumer Law and other applicable consumer protection legislation.



How to Register

Visit service.tindosolar.com.au and complete the Premium Warranty Offer registration within 60 days of installation.

You will need:

- Original purchase invoice
- Installation date and address
- Proof of installation by a CEC-approved installer

How to Make a Claim

If you need to make a warranty claim, contact Tindo directly:

Phone – 1300 846 367

Website – service.tindosolar.com.au

Our warranty team will assess your claim under the standard warranty process. If approved and you're registered for the Premium Warranty Offer, we'll process your \$1,000 payment upon completion of your warranty claim.

This Premium Warranty Offer document should be read in conjunction with your Tindo N-Type PV Module Consumer Warranty. Offer applies to purchases made from 1 November 2025.

Tindo Operations Co Pty Ltd reserves the right to modify or discontinue this offer at any time.